



**FACTORS THAT CONTRIBUTE TO FRAUD
UNDER SOCSO INSURANCE SCHEME**

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LETTER OF SUBMISSION

27th APRIL 2010

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Dear Sir

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled “FACTORS THAT CONTRIBUTE TO FRAUD UNDER SOCSO INSURANCE SCHEME” to fulfill the requirements as needed by the Faculty of Business Management, Universiti Teknologi Mara.

Thank you,

Yours sincerely,

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DECLARATION OF ORIGINAL WORK



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“DECLARATION OF ORIGINAL WORK”

I, Nor Faizah Binti Hassan, (I/C Number : 880128355280)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____

Date: _____

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ABSTRACT

The purpose of this research is to study the factors that contribute to fraud under SOCSO Insurance Scheme. This research carried out regarding many frauds occurred in SOCSO. Therefore the research is done to identify several factors that contribute to fraud in SOCSO. The factors such as financial problem, ineffective internal control and attitude are studied. SOCSO is developed to give protection for employees against industrial accident including occupational disease and accidents while traveling for work related purpose. Beside that there is other benefit that provided by SOCSO like Invalidity Pension Scheme include coverage to employees against invalidity or death due to any cause, medical treatment, physical and vocational rehabilitation services. However, many problems occur regarding to the availability of many coverage and they start to take advantage.

The survey is conducted at SOCSO RAWANG office. The sample size for this study is 30 customers. There were 30 questionnaires distributed to the customers of SOCSO RAWANG and all 30 questionnaires were returned. The data obtained using two methods that are primary and secondary data. Data analyzed using Reliability Test, Frequency Distribution, Regression and Mean data through SPSS Program.